



PROTECT.SERVE.CARE.

Eugene Police Department

Annual Report - FY 2010

July 2009 - June 2010



There should be no doubt that central to our work as public servants is this truth: Our police department exists for only one reason and that is to serve you. It is an honor for us to protect our community and we carry out our duties with selfless service, integrity and devotion.

- Chief Pete Kerns

MISSION:

In fulfillment of the public trust, the Eugene Police Department, works in partnership with our community to promote safety and security, enforce laws, prevent crimes, and safeguard the constitutional rights of all people.

VISION:

A leader in policing,
providing safety for all.

COMMITMENT:

To **PROTECT.SERVE.CARE.**



Who we are...



...300 ordinary people, who show up for work every day to help people, solve crimes, and save lives. We work in partnership with the community to promote safety and security, enforce laws, prevent crime and safeguard the constitutional rights of all people.

Quick Facts:

The City of Eugene is Oregon's second largest city and covers roughly 41.5 square miles. It is home to more than 154,000 people. Throughout a typical day EPD officers are dispatched to approximately 300 calls for service. Annually the number of criminal cases handled is 25,000, including the arrest of 8,000 people 12,000 times on 17,000 charges, which averages to 60 arrests per officer, nearly twice the national average of 32 arrests per officer.

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A Hot Spot on Crime

In a perfect world, we would have more county-wide public safety options: from jail beds to treatment and prosecutors. We don't live in a perfect world, but we will make it better. For the past year, the EPD has been changing how it does business through Data Led Policing (DLP). Property crime has been the most sustained problem in Eugene for at least 10 years. To address it through DLP, within the current budget, EPD has consolidated the existing crime analysis personnel, purchased new software to track and predict crime trends, and re-engineered the manner in which EPD deploys and dispatches officers, detectives, and crime prevention staff so they are focusing their energies on chronic crime, and repeat property offenders.



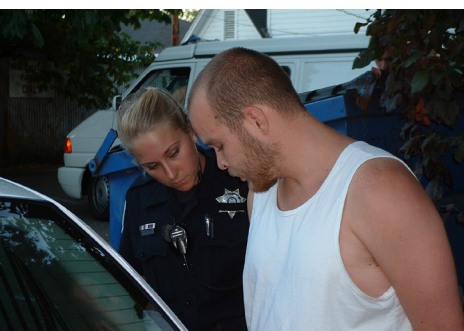
Crime Prevention

The Crime Prevention Unit is helping people and businesses protect themselves from crime. Re-staffing from a stationary model to outreach at the neighborhood or street level, the team has concentrated on crime hot spot areas with prevention training such as in the Kinsrow Commons area and West University neighborhood during holiday breaks and Ariel Way when there was a car clout crime spree. They held public events such as Prevention Convention, and made regular contacts with landlords, tenants, property managers and others. The unit introduced anti car theft programs; use of The Club, a steering wheel locking system; and the Combat Auto Theft, or CAT, program to detect thefts.



City's Police Oversight and Review System is Working

We have an oversight system that provides the greatest level of transparency from what is normally, under Oregon law, a fairly confidential personnel undertaking. In 2009, IA processed 471 commendations, 255 service complaints, policy complaints and inquiries, and 51 allegations of misconduct. As a frame of reference, total police calls for service (where police responded or initiated calls) was 98,796 in that same time period. Of those cases, 12 were sustained with disciplinary action ranging from coaching to resignation. At the same time, when officers perform with distinction, as they typically do, they are recognized for it.



Eugene Police Encountering A Higher Number of Subjects With Weapons Who Struggle With Officers

A Eugene Police Department bi-annual Use of Force Report released in April shows police use of force at a seven-year low, during a time in which Eugene police officers are encountering more people carrying guns and knives during incidents that resulted in police use of force. The complete report can be found at <http://www.eugene-or.gov/police> (look under "special reports" to the left hand side of the Webpage. You will find the link for EPD Use of Force Reports).



Cooler than CSI

Always looking for ways to build a better system, the Forensic Evidence Unit installed new equipment to allow for electronic capturing of finger and palm prints, streamlined evidence submission operations, developed innovative ways of processing prints and validating them, and helped local businesses beef up their surveillance and video capture abilities.



Now you can report some crimes online

The Eugene Police Department's new Online reporting allows crime victims and people with tips to conveniently make reports for: vandalism, theft, graffiti, hit and run, anonymous drug tip, suspicious activity and traffic problems. For users without internet access, the system can be accessed by a link available at the citizen's use computer at the Eugene Public Library.

Link: <http://www.eugene-or.gov/police/reportsonline>



New Program Will Save Taxpayers an Estimated \$30,000

EPD's new volunteer Subpoena Service Team, comprised of retirees and former sworn law enforcement officers, will contact individuals and serve subpoenas. Most of the 1,000 subpoenas served annually are currently processed by a contractor. Using the team will save approximately \$30,000 annually. Two other new volunteer teams were also formed: Cold Case Squad to investigate unsolved homicides, and the Range Recycling Team. EPD Volunteers in Policing has opportunities for sworn and non sworn individuals! If you have some extra time to help out your Police Department, please consider volunteering! Contact Volunteers in Policing Program Manager Carrie Chouinard at Carrie.F.Chouinard@ci.eugene.or.us.



Central Lane 9-1-1

Central Lane 9-1-1 (Central Lane Communications - CLCC) answers phones and/or dispatches for 38 public safety agencies in Central Lane County and is the launching point for the Community Emergency Notification System (CENS). CENS is a countywide service, that relays safety alerts and instructions directly to citizens during an emergency event. A feature allowing citizens to register their cell phones for emergency text notification is expected to be available in early 2011. CLCC works closely with the Lane County Sheriff's Office and both agencies are capable of backing each other up if there is an outage, emergency or catastrophic event.



In CAHOOTS – to Help People in Emotional Crisis

In 2010, EPD's response to non criminal holds increased 47 percent over 2009. Police are usually called when other responses are not working. Our public safety and mental health system is seriously depleted, but we are fortunate to have the benefit of a relationship with CAHOOTS, which will expand in 2011. Eugene City Council has provided funding to double our CAHOOTS contract. CAHOOTS works alongside EPD in cases where it is possible a non-police, trained mental health specialist might still be safe.



Protecting the Innocent

Detective Curtis Newell is nominated for helping recover seven minor girls who were the victims of sex trafficking and arresting the pimps and johns who were involved in their exploitation. By building a rapport and trust with the minors, Newell was able to get additional information and convince them to testify. He also used surveillance techniques and sting operations throughout the investigation. Detective Newell and EPD's Vice Narcotics Unit made 28 arrests and have obtained at least 11 convictions. He has created a model for mid-sized police departments to conduct these types of investigations and was asked to present this case at the 2010 Annual Oregon Peace Officers Association's Major Crimes Conference.



Listening to Communities

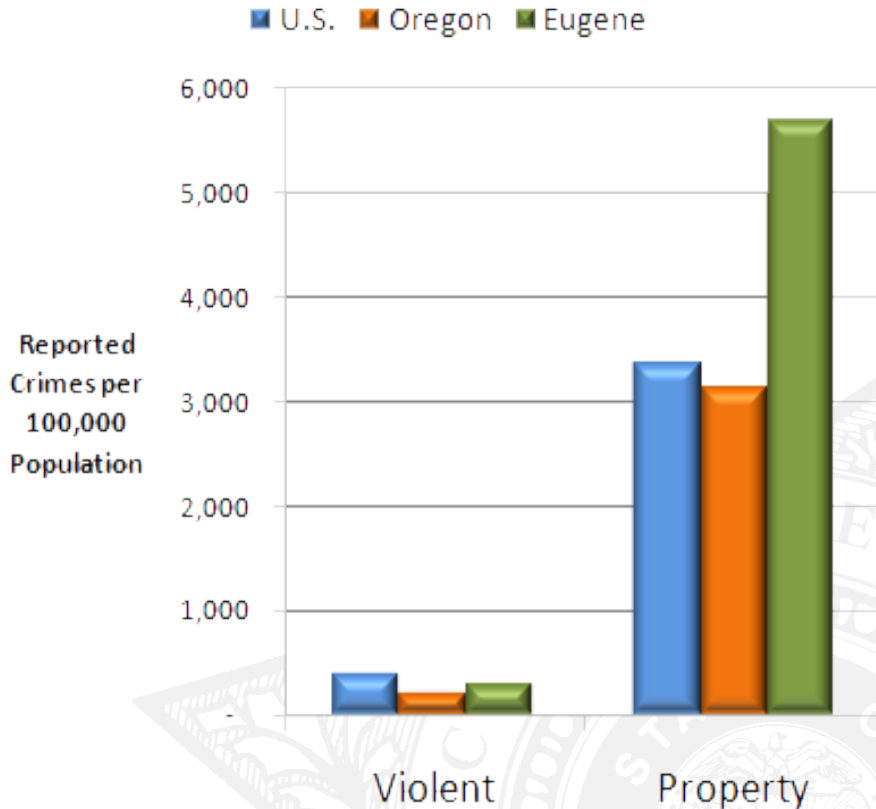
A new model of conflict resolution and consensus building is improving understanding and focusing City staff and community members toward best outcomes. A series of "listening sessions" began in May 2009. The Police Department has used this innovative model to reach out to more than 60 community stakeholders and sworn and non-sworn Police Department staff from all ranks participated to establish an active, sustainable, and effective community outreach communication process. The process will be ongoing.



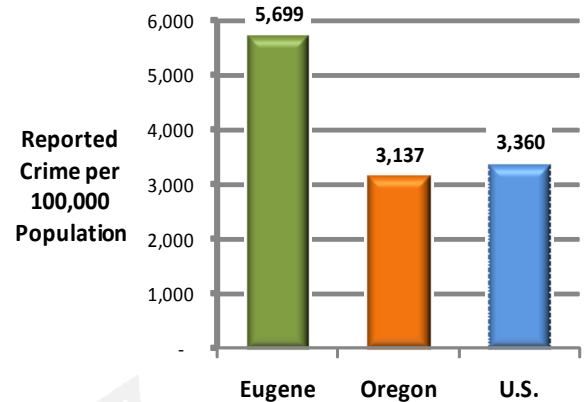
CIT

Eugene Police officers are more frequently encountering larger numbers of individuals with mental illness who are in crisis as funding for social services continues to wane. Recognizing these individuals are in need of special tactics when approached by officers, the EPD has continued with the 40-hour specialized Crisis Intervention Team (CIT) training and is on track to have all patrol officers receive this training by 2011. CIT sworn personnel work in conjunction with trained dispatchers, CAHOOTS and mental health providers to resolve police encounters with people who have mental illnesses.

2009 Crime Rates Cities Larger Than 25,000

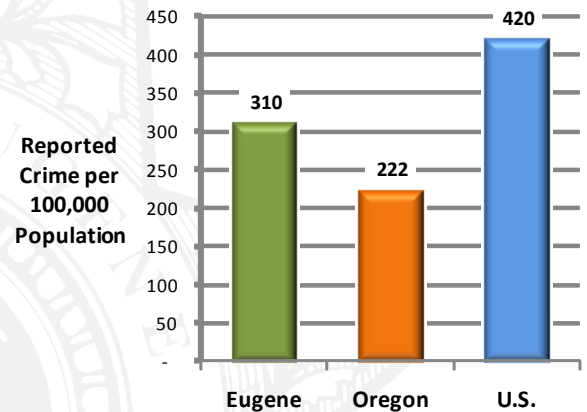


2009 Property Crime *Burglary, Theft, Vehicle Theft, Arson* - Cities larger 25,000



2009 Violent Crime

Murder, Rape, Robbery, Aggravated Assault
- Cities larger 25,000



Working Together

City of Eugene contracts with Springfield to utilize jail space

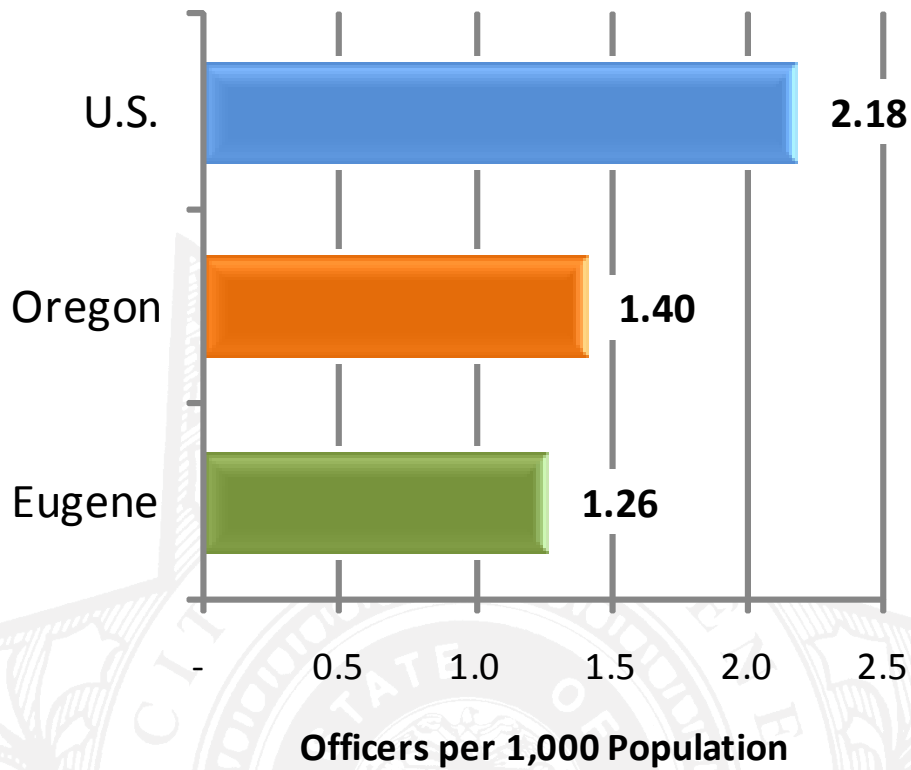


In the spirit of collaboration and to make the most of scant jail bed resources, Eugene Police now has an agreement with Springfield Police for the use of 10 Springfield Jail beds for municipal court inmates. These beds are being used to hold sentenced offenders and are intended to provide some accountability for misbehavior that has been difficult to manage with the current Lane County jail shortages.

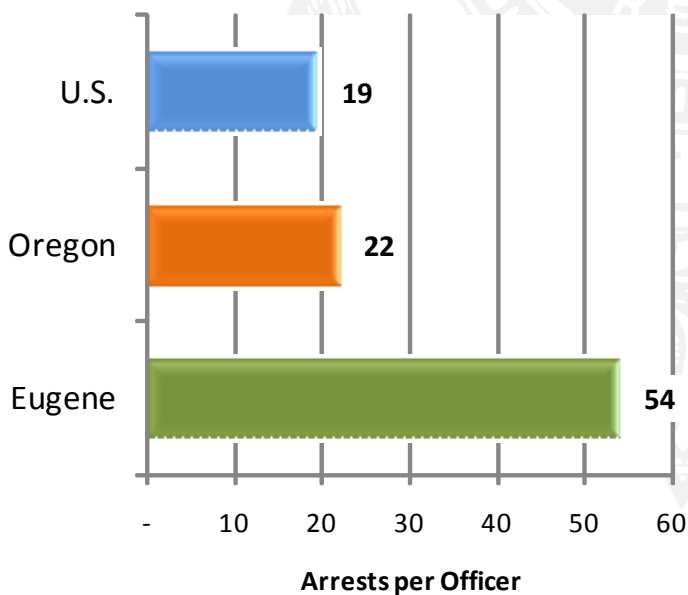
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Officers per Capita

Cities larger than 25,000

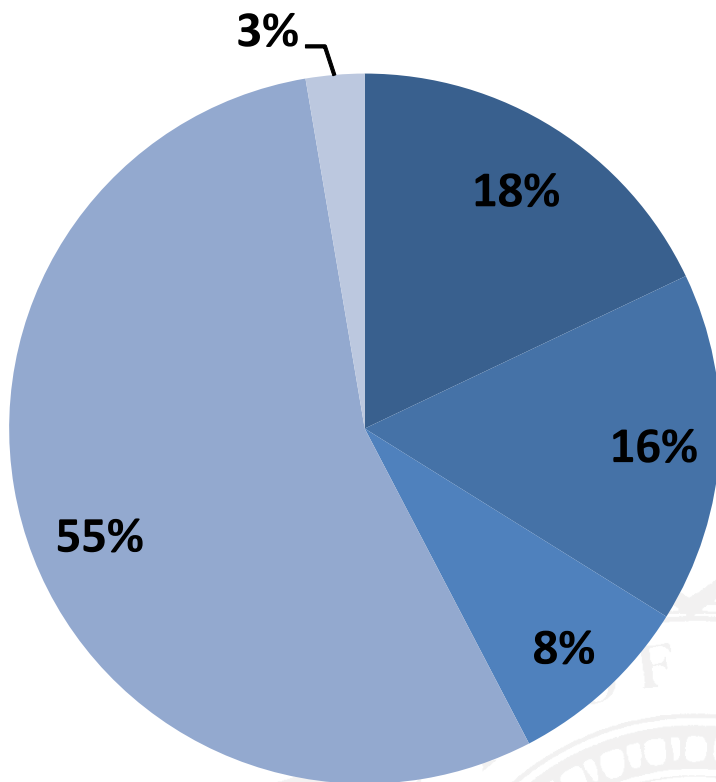


Arrests per Officer



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Police Budget by Service Category



- Call Taking/Dispatch 18%
- Police Investigations 16%
- Police Records Management 8% & Analysis
- Police Patrol Services 55%
- Police Department Admin. 3%

Police Personnel by Service Category

Call Taking/Dispatch	\$8,414,356
Police Investigations	7,048,648
Police Records Management/Analysis	2,317,421
Police Patrol Services	25,598,225
Police Department Admin	1,035,817
Total:	\$44,414,467

To view the city budget:
<http://www.eugene-or.gov/budget>

A new home for EPD

City Purchases Building for Police Department at 300 Country Club Road



The City of Eugene purchased a 66,000 square-foot building at 300 Country Club Road, where it will relocate the Eugene Police Department in January 2012. The City is funding the entire project (\$10.2 million purchase and up to \$5.8 million for renovations) from the City's existing Facilities Reserve Fund, so there will be no additional costs to taxpayers. The new building is more seismically sound, and will allow effective consolidation of most functions in one building. A prominent downtown police presence will continue to be maintained through a Downtown Public Safety Station as well as enhanced patrols.

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